



**MEMBERSHIP**  
—  
TERMS & CONDITIONS

*Bingham*  
RIVERHOUSE

# TERMS & CONDITIONS

Bingham Riverhouse is a neighbourhood club for people with purpose. Applications are open to all over the age of 18 as we remain inclusive to individuals from all backgrounds and with various stories to tell.

Last updated 26/01/2022

## 1. The Riverhouse

Bingham Riverhouse reserves the right in its absolute discretion to change the Bingham Riverhouse company with whom a member contracts from time to time. Bingham Riverhouse will inform each member of the name of the Bingham Riverhouse company with whom their contracts by email when we confirm your membership approval and/or renewal, and when we change your contracting Bingham Riverhouse company at any time.

Bingham Riverhouse reserves the right to charge members a joining fee, an annual subscription fee and for admission to the 'premium' events from time to time. The right to amend or waive any such fees or subscriptions from time to time shall be in Bingham Riverhouse's sole discretion

## 2. Your membership application

By completing and submitting your application for membership via our website, you agree to be bound by the terms of our community conduct.

Founding Members meet quarterly and admit new members when space is available. Founding Members shall have discretion as to who shall become a member of Bingham Riverhouse and will ensure that equal representation is maintained as a condition of acceptance.

You are free to withdraw your application at any time should you wish to do so, please contact our membership team at [membership@binghamriverhouse.com](mailto:membership@binghamriverhouse.com). If your membership application is accepted, we will confirm this by sending you a 'Welcome Home' email. Your annual membership will commence on the date your Welcome Home email is sent.

## 3. Proposing new members

Members are welcome to propose new applicants to join. Please send all applications and recommendations to: [membership@binghamriverhouse.com](mailto:membership@binghamriverhouse.com).

  
RIVERHOUSE

## TERMS & CONDITIONS

---

### 4. Membership renewal

Membership is renewed annually with a reminder being sent 30 days prior to your renewal date - once renewed the amount cannot be refunded. Alternatively, we offer a monthly rolling membership with a minimum commitment of six months, after which can be terminated by giving one months notice.

### 5. Membership database

It is important for us to have your current details for security purposes, plus a photograph of you in our membership database. By becoming a member of Bingham Riverhouse you agree that we can hold your personal details and a photograph to use in connection with your membership, if your contact or payment details change, please let us know by email.

### 6. Membership payment

Upon approval or renewal of your membership, your membership fees become payable immediately. By providing us with your payment details you accept and consent to being charged with membership fees in the form requested by Bingham Riverhouse upon your application being approved or renewed. It is within our discretion to amend our membership fees at any time, and we will notify you in advance if there are to be any changes to the amount, date or frequency of the payment of your membership fees. Failure to pay the annual subscription (or any instalment thereof) within one month of the due date will result in the member not being admitted and the membership being terminated.

### 7. Resignation of your membership

If you have selected annual payment and choose to resign your membership (or your membership is cancelled part way through the year), you will still need to pay your full membership fee for the remainder of the year, unless due to a medical reason supported by a doctor's note. Refunds will be at the discretion of Bingham Riverhouse. Monthly rolling membership has a minimum commitment of six months, after which can be terminated by giving one months notice.

# TERMS & CONDITIONS

## 8. Your personal information

We will use the personal information you provide us in connection with your membership, in accordance with our Privacy Policy.

## 9. Guests

Members are permitted to bring up to three guests before 6pm and six guests after 6pm, although please be aware that during busy times we may have to restrict member/guest access to certain areas of the house. A member's guests may not enter the house without that member being present. Members are responsible for ensuring their guests follow community conduct and can face suspension or termination of their membership if their guests violate such rules or policies.

## 10. Children

Our spaces are designed for adults but aim to be child friendly. Please be considerate of other members when you bring children, who count as part of your guest allowance. Please remember that your children are always your responsibility when present, and ensure they are not left unattended at any time.

## 11. Dress Code

Bingham Riverhouse fosters an inclusive and diverse environment for all members and their guests. We kindly ask that you refrain from nudity, unless this is in line with a member event, and wear clothes.

## 12. Privacy for members/guests

Members and their guests are asked to respect the privacy and space of others with whom they are not personally acquainted.

## 13. Mobile phones & laptops

To protect the relaxed atmosphere within our spaces, members may take short and quiet phone calls however we ask guests to be considerate all other members. Private calls may be made in designated areas at Bingham Riverhouse, subject to availability. Alternatively, Bingham Riverhouse guests can book the "zoom room" located over at bhuti (2-minute walk from Bingham Riverhouse), via the bhuti app. However, this is again subject to availability and must be pre booked. Please ensure that your guests adhere to our phone policy.

Bingham Riverhouse kindly asks that laptops are not used within the Member's Drawing Room after 5pm.

## TERMS & CONDITIONS

### 14. Cameras/recording devices

No cameras, video or other recording devices, whether live-streaming or otherwise and whether on a mobile phone or other medium, may be used. Members are responsible for ensuring their guests also respect this policy. Bingham Riverhouse reserves the right to take possession of and confiscate any mobile phone, camera, video or other recording device and any photos, videos or other recorded images used or taken while on premises.

### 15. Audio/video sound

Movies, videos, songs, internet calls, presentations and all other audio must only be played through headphones and should not be audible to any other member or guest present. Internet calls can take place using headphones and with respect to those around you.

### 16. Press/social media

We operate a strict no press policy. Members will be held accountable if they or their guests disclose or identify any other members or guests who are in the public domain, whether in any press or social media including Facebook, Twitter, Instagram: and personal blogs. Similarly, members and their guests must refrain from identifying or describing any private hire or member event occurring on premises.

### 17. Confidentiality

Bingham Riverhouse management and all staff members are required to adhere to the strictest confidentiality standards and pledge to maintain all records and personal information concerning the members and their guests in the strictest confidence.

### 18. Illegal drugs/substances/items

No member or guest shall purchase, use, ingest, possess, sell or otherwise distribute illegal drugs or other substances, or attempt to do any of the same with any member or guest. No member or guest shall ask any Bingham Riverhouse staff for illegal drugs or other substances while on premises, or in the immediate vicinity thereof. If any of the actions above prove true, the relevant member and/or guest will be removed and the membership in question will be terminated.

No member or guest shall purchase, sell, use or possess any object, which is illegal or offensive while on premises or in the immediate vicinity thereof. If any such objects are found, the item will be confiscated, the relevant member and/or guest will be removed, the membership in question will be terminated and, depending on the circumstances, we may have to call the police or relevant authorities.

## TERMS & CONDITIONS

---

### 19. Bills/ Debt

All bills must be settled in full before leaving our premises. There are no credit facilities. Members are responsible for their guests' bills; if they are not paid, the member may face suspension.

### 20. Food and beverages

Please refrain from bringing any outside food or beverages to any of our spaces, unless medically necessary.

### 21. Private hire and maintenance

We may at times close all or part of our spaces to members and their guests for private events or for necessary maintenance, repair or redecoration work.

Where we close part of our spaces for private events, please honour and respect the privacy of all private events occurring and refrain from communicating any information about the event to third parties in any medium. Where all or part of the spaces are closed for maintenance, repair or redecoration work, or where we need to withdraw facilities or services because we consider that they may pose a risk to the health or safety of our members, guests or staff, or that they are detrimental to the business, we will seek to ensure that any such area, facility or service is reinstated as soon as practicable.

### 22. Member events

We love to hear what our members and guests get up to at Bingham Riverhouse. Whilst you are a member or a guest at our spaces, we may ask you to give your views of, and experiences at, Bingham Riverhouse. We may also film, video or photograph our member events and activities at our Homes for use in our membership programmes, as well as advertising, promotions, public relations, and other commercial/business purposes. If you take part in these interviews or events, you agree to us using your name, image and limited other information. You also consent to us publishing any materials produced by, or for, us for any purpose without your further consent, and you waive your right to receive any payment from us in connection with such publication.

### 23. Accidents and injuries

We want all our members and guests to relax and enjoy the activities and facilities available safely. Please be aware that some of our spaces are outdoors and may have natural features that can be hazardous. Members and their guests agree to observe the safety policies set out or displayed at our properties at any time.

## TERMS & CONDITIONS

If a member or guest has an accident or suffers any injury at, or in the vicinity of the house, please report this as soon as possible to a member of staff and, in any event, within 24 hours of the incident. As well as wanting to check on a member or guest's wellbeing, this information is needed to help us comply with our health and safety obligations and for insurance purposes.

### 24. Entering/leaving

All members and their guests are asked to respect our nearby residents by being quiet when entering or leaving the premises, or while in the surrounding area.

### 25. Being at bhuti

bhuti is a space for like-minded souls and as such we require you to respect the quiet: speaking on mobile phones is not permitted in the members lounges. Only our zoom room is available for private calls, but must be pre booked.

Only food purchased at bhuti is permitted to be eaten in the cafe or members lounges. We reserve the right to exclude a member or guest in the event of unreasonable behaviour such as, loud, intoxicated, or abusive behaviour to other members, our team or guests or anything that can disturb the peace.

### 26. Animals

Bingham Riverhouse is dog friendly.

### 27. CCTV

Members and their guests should be aware that for safety reasons, we use CCTV across all our spaces.

### 28. Smoking policy

All members and their guests are obligated to abide by the smoking policy, and to all applicable no-smoking governmental laws, rules and regulations. No smoking (including e-cigarettes and vapes) is allowed inside at any time Bingham Riverhouse reserves the right to prohibit or limit smoking in any area of the premises at any time at its sole and absolute discretion.

Bingham Riverhouse reserves the right to designate certain outside areas of the premises as smoking areas and to change the location of such areas at any time. However, all members and their guests are requested to respect the wishes of other members and their guests with respect to smoking, and to refrain from smoking when requested to do so.

## TERMS & CONDITIONS

### 29. Disciplinary procedure

Conduct by a member or guest that is prejudicial to the reputation and character of Bingham Riverhouse may result in suspension or expulsion of such member or guest. Such conduct may include inappropriate, violent or abusive behaviour, or the communication of information concerning business affairs, members or their guests to the media. An expelled member may not return as a guest. A refund of the expelled member's subscription will be at the discretion of Bingham Riverhouse. Any member or members who wilfully remove, damage or destroy any property belonging to Bingham Riverhouse, or to members or guests on the premises, will be liable to expulsion and/or suspension or termination of their membership.

Every member binds herself/himself/themselves to abide by the rules, bylaws and regulations of Bingham Riverhouse always upon acceptance as a member. If Bingham Riverhouse considers that any member's (or their guest's) conduct either inside or outside of the premises is, at its absolute discretion, contrary to the interests of Bingham Riverhouse, Bingham Riverhouse may with immediate effect expel the member or guest from the premises and/or suspend or terminate that member's membership without having to give any reason to such member or guest.

### 30. Constitution

Bingham Riverhouse is constituted to encourage social and recreational activities.

### 31. Rights and privileges of membership

A member shall be entitled to all the rights and privileges of the house granted to a person in their capacity as a member and shall be bound by these rules, but shall have no proprietary rights in any of the premises or in respect of property.

### 32. Bingham Riverhouse trademark rights

Members and their guests shall not use the names, logos, colours, trademarks, service marks, photographs, trade dress, or other Identifying features of Bingham Riverhouse and its affiliates (the 'Bingham Riverhouse Marks') without obtaining the specific prior written approval of Bingham Riverhouse as to the specific use.

You hereby expressly recognise that the Bingham Riverhouse and affiliated brands logos are the valid, unique and exclusive property of Bingham Riverhouse, its parent, affiliates and/or subsidiaries.



## TERMS & CONDITIONS

---

Members and their guests may not produce, use, create, or authorise others to produce, use or create, the Bingham Riverhouse branding for any purpose whatsoever, including but not limited to, in any communications, marketing, advertising or other promotional materials (including, but not limited to, brochures, flyers, invitations and e-mail messages) that utilise the Bingham Riverhouse branding without its prior written consent.

### **33. Use of equipment and facilities.**

Use of any of the weights room or fitness equipment, areas or facilities available is entirely at the risk of a member or bedroom guest. Members are not permitted to bring guests to the weights room. Introduction sessions explaining how to safely use the fitness equipment are available. You must not use any equipment, or undertake any activity, unless you are satisfied that you are competent to do so in a safe and proper manner. You will also be required to complete a health commitment statement confirming that you are in good health and in a fit state to use our facilities.

When using any equipment and facilities available, you must take care to safeguard your own health and safety and that of other people. You will be solely responsible for any loss or injury that you cause to yourself, other persons, or to the equipment or facilities through your unsafe or improper use of the equipment or facilities. This includes your use of them while under the influence of alcohol or medication, or your failure to advise staff of a medical condition relevant to your use of the equipment or facilities.

### **34. Liability of Bingham Riverhouse.**

All items brought into a Bingham Riverhouse are brought and left entirely at the risk of a member, or their guests Bingham Riverhouse, its staff and/or agents shall not be liable to any member or guest for any loss, damage or injury suffered by them or their property howsoever caused, save in respect of death or personal injury to a member or guest to the extent caused by the negligence of Bingham Riverhouse, its staff and/or agents. This is not intended to affect any mandatory rights a member or guest may have under local law that we cannot legally restrict or exclude.

## TERMS & CONDITIONS

### 35. Interpretation of the rules

In the event of any dispute arising as to the meaning or interpretation of these terms, the matter shall be referred to the membership team, whose decision with respect to your membership shall be final. These rules shall be governed and construed in accordance with English law and each member agrees to submit to the exclusive jurisdiction of the courts of England.

### 36 Amendments to the terms

Bingham Riverhouse may change the rules from time to time, by communicating the change via email. Please be aware that the terms in your membership welcome email may not be completely up to date and that the latest version can be obtained by the membership team.

### 37. Contacting us

Should you have any questions regarding your membership and/or our terms, please contact us at [membership@binghamriverhouse.com](mailto:membership@binghamriverhouse.com)

### 38. I agree to the Terms and Conditions:

Name Printed: \_\_\_\_\_

Signature: \_\_\_\_\_

Date:

